

## Service Request Form

Please fill out requested fields below; print a copy and include with your service item being shipped in for repair. Ensure to list in **detail** what issues you are encountering with your device and what you would like our Technician to check while your device is being serviced.

**Date:**

### Contact Information

Contact Name:  
Company Name:  
Email Address:  
Phone Number:

### Shipping Information

Contact Name:  
Company Name:  
Shipping Address:  
Phone Number:  
Fax Number:

### **Special Shipping Instructions?**

(Please provide us with any special instructions like if you would like us to ship on your courier account, etc.)

If shipping an Intox EC/IR II; please include the following:

- Keyboard
- Breath tube
- E-Seek with cable (drivers licence scanner)
- External heated simulator tube
- Simulator pump tube with 90° quick connect

**NEVER SHIP YOUR INSTRUMENT WITH A DRY GAS TANK INSTALLED. DRY GAS IS DANGEROUS GOODS.** Shipping a tank of gas installed in an instrument without proper certification and labeling is a violation of the Transportation and Dangerous Goods Act. Violations of the act could result in fines.

### Instrument Information

Product Description:  
Serial Number:  
Service Request:

Estimate Required?  Yes  No

(Estimates are provided if the repair exceeds 30% of the product value.) If you have any questions about your repair, please contact our service department by phoning **613-831-6009 x 214** or email: [service@davtech.ca](mailto:service@davtech.ca)

### **\*MANDATORY\* Billing Information**

**Accounts Payable Name:**

**Accounts Payable Email:**

**Billing Address:**

- On Account Use PO #:  
 Charge to my Credit Card:  
 Visa  Master Card

Name:

Email:

CC Number:

Expiry Date:

Security Code:

\*CC info can also be provided by phoning 1-613-831-6009 x 210

Please include purchase order number if available, or note if we need to contact your office to obtain one after the work has been completed.

### **! Do you need a Maintenance Certificate?**

If your email address is different than the contact info; please supply: